



ADVANCING INNOVATION

After sale service feedback form

Please complete the form and return to us via fax or email. Novalok appreciates your feedback.

Email: sales@novalok.co.nz

Free: Fax: 0508 466825

Your details

First name:

Last name:

Email address:

Feedback

How professional is our company?

Extremely professional Very professional Moderately professional Slightly professional Not at all professional

How well do you feel that our company understands your needs?

Extremely well Very well Moderately well Slightly well Not at all well

Compared to our competitors, is our product quality better, worse, or about the same?

A great deal better Somewhat better About the same Somewhat worse A great deal worse Don't know

Overall, how responsive have we been to your questions or concerns about our product?

Extremely responsive Very responsive Moderately responsive Slightly responsive Not at all responsive

Are our delivery times up to expectations?

Yes No

How likely is it that you would recommend this company to a friend or colleague?

Not at all likely 0 1 2 3 4 Extremely likely

Feedback

We want to ask for your help. What one thing do you think we could we do better?